



eNett VAN Integration

Worldspan User Guide

Travelpoint Smartpoint v5.3



Version control 1.0

Acknowledgements:

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Introduction

eNett International's Virtual Account Numbers (VANs) enable easier payments to suppliers globally. In Smartpoint version 5.3 and above, eNett VAN functionality has been tightly integrated into the booking workflow.

To use eNett VANs as a form of payment, you must be located in a country supported by eNett and have an active eNett account mapped to the GDS credentials of each agent using eNett VANs.

To learn more about eNett VANs and to register with an account, visit:
<http://www.enett.com/travelport>.

Requesting a VAN

Once GDS and eNett credentials have been mapped in the eNett Web Portal, you will be able to request VANs directly from the Smartpoint Terminal Window with cryptic commands, or from the Smartpoint Customer Smart Panel Screens.

All eNett VANs requested from a Travelport Point of Sale will be Single-Use VANs that can be used once for the amount specified in the request. If you wish to generate a Multi-Use VAN to be used more than once, this can only be accomplished from your account at the eNett Payments Platform www.enett.com.

When an eNett VAN is successfully requested, the system will add a VAN transaction remark in the History Remark field. The information added to the Remark will include:

- VAN Transaction ID
- Date and Time the VAN was generated
- VAN Amount (50.00 USD)
- The letter "S" which identifies the VAN as a Single-Use VAN

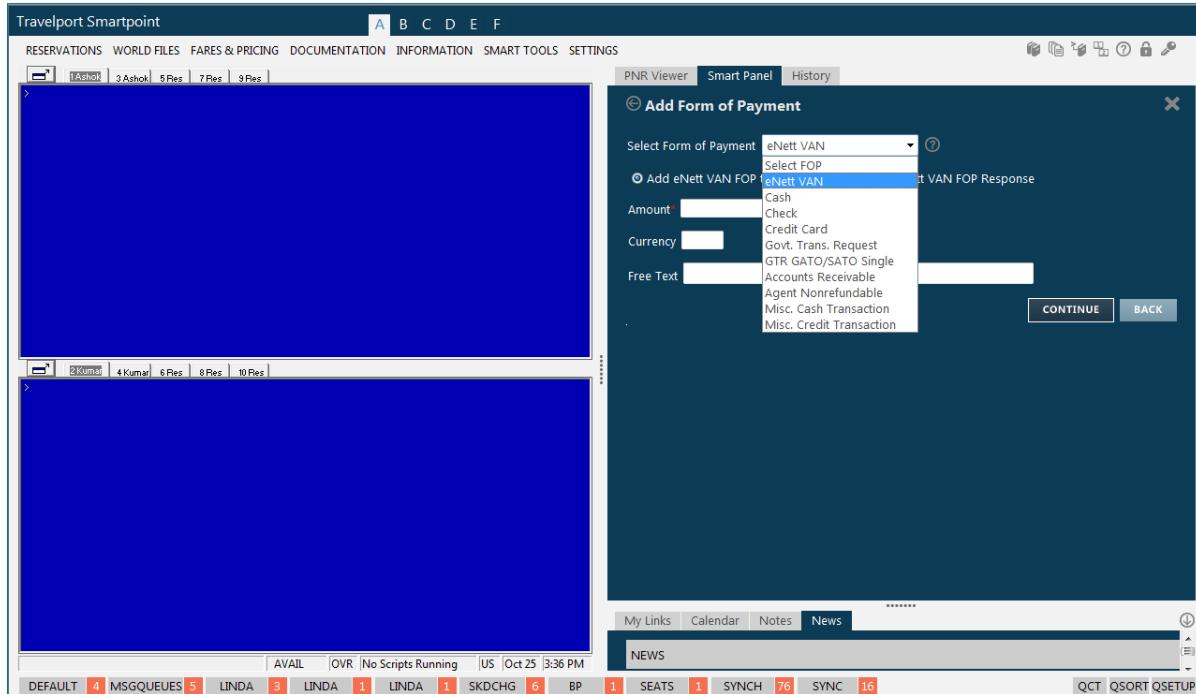
Note: The system will add the VAN remark regardless of a PNR being present. If you don't have a PNR open and a VAN is requested, the system will still add the VAN Remark. You can continue building the PNR or input "Ignore" if you don't want to continue.

If a VAN has been successfully requested, data will be written back to the GDS booking, including the Card Number and Expiry Date. This will appear, as mentioned above, in the Remarks field and may also appear in the FOP field of the PNR, depending on the exact input from the user requesting the VAN.

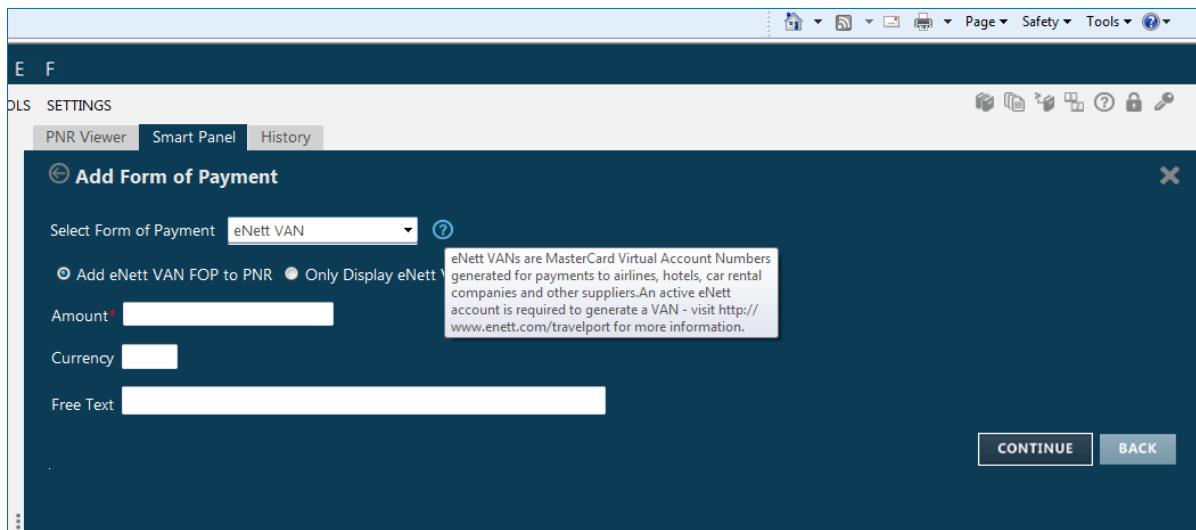
Smart Panel

In the Create/Modify PNR FOP screen, located under the Smart Panel tab within Smartpoint, eNett VANs will be an option under the Form of Payment dropdown.

The eNett VAN option will appear as the first option in the dropdown menu:



Once eNett VAN is selected, the following fields will be available for generating and issuing a VAN:

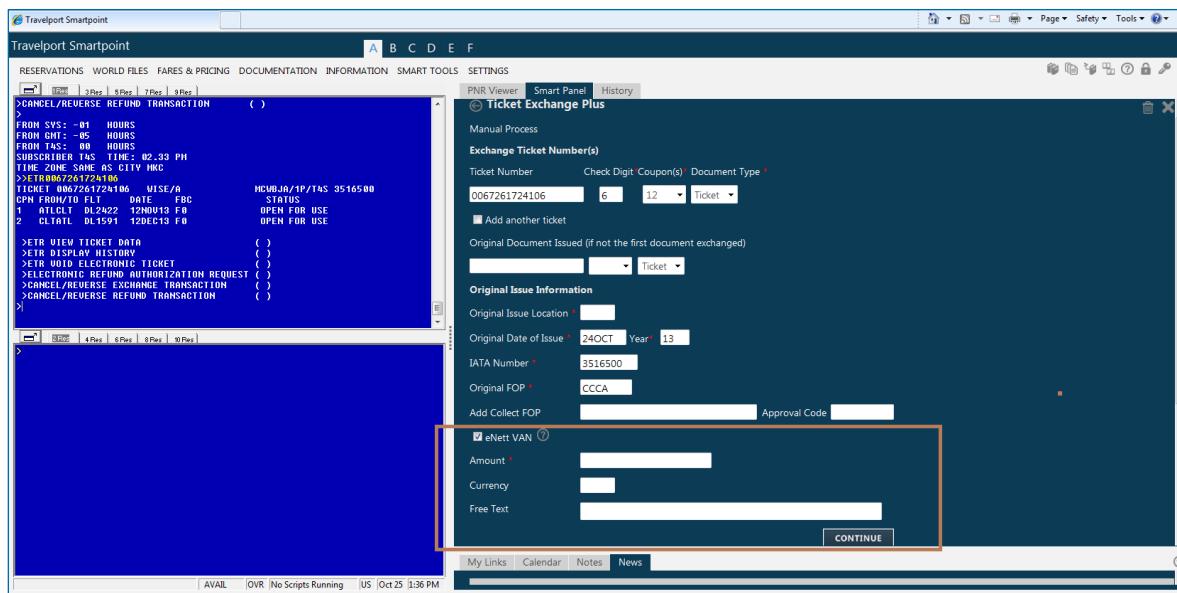


Explanation of fields:

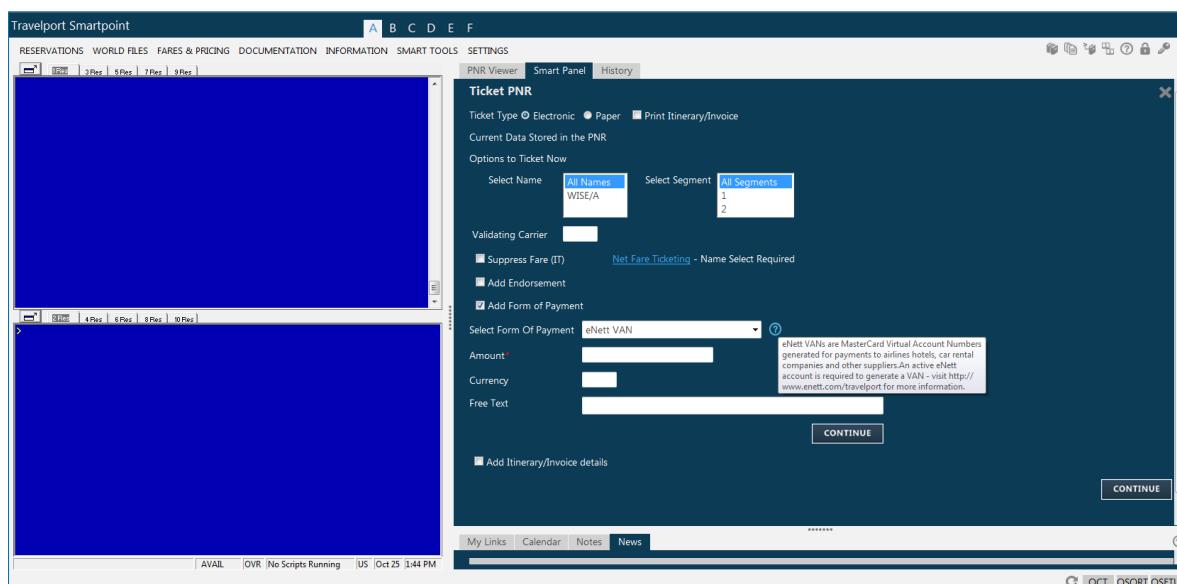
- Amount – the amount of money for which the VAN will be created
- Currency – the currency in which the VAN should be issued, e.g. USD
- Note: You must have funds available in the currency you are requesting.
- Free Text – a field for special notes concerning the VAN
- Add VAN FOP to PNR or Display VAN FOP – an option to add the VAN details to the Passenger Name Record (PNR) or to just display the generated VAN details on the screen without adding to the PNR FOP

The following Smart Panel screens will also contain the eNett VAN form of payment option:

Ticket Exchange Screen



Ticket PNR Screen



Automated MCO and Service Fee Screen

Travelport Smartpoint

RESERVATIONS WORLD FILES FARES & PRICING DOCUMENTATION INFORMATION SMART TOOLS SETTINGS

PNR Viewer Smart Panel History

Automated MCO and Service Fee

Select Item

MCO Template and EZM MCO Template Only EZM Only

MCO Template & 4-DI#M EZ/EZ#MSF Service Fee

Service Provider: At:

Type of Service: Validating Carrier:

FOP: Approval Code:

eNett VAN ⓘ

Amount:

Currency:

Free Text:

Endorsement: Tour Code:

Commission:

MCO Base: Tax Code: Amt: Total:

Remarks:

CONTINUE

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AVAIL OVR No Scripts Running US Oct 25 1:47 PM

QCT QSORT QSETUP

Ticketless Payment Screen

Travelport Smartpoint

RESERVATIONS WORLD FILES FARES & PRICING DOCUMENTATION INFORMATION SMART TOOLS SETTINGS

PNR Viewer Smart Panel History

Ticketless Payment

Available for use only with: 3H 3K 3P 4N 5G 7M 8P AP BH BL C4 DJ FL G3 GL J3 JQ K5 MO NK PD V2 VF U5 WG WJ

Airline: FL

Credit Card Information eNett VAN ⓘ

Amount:

Currency:

Free Text:

Name: A WISE

CONTINUE

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QCT QSORT QSETUP

Terminal

Commands may be entered at any time in the Smartpoint Terminal to request an eNett VAN. From a new or existing booking, an eNett VAN can be requested by entering the command: **VAN**

The following table details the available commands for requesting a VAN from Terminal:

VAN trigger Parameter	Example	Required/optional	Values
VAN	VAN	Required	Fixed
/Amount OR /Amount Currency	/50 OR /50.00 OR /50USD OR /50.00USD	Required	Requested Amount for VAN <ul style="list-style-type: none">• Decimal is optional• Three-character currency code is optional
/D	/D	Optional	If user used /D in the VAN trigger (e.g. VAN/100/D), system will just display the VAN number with expiry and CVV. The system will not add the VAN details in the FOP field of the PNR with "/D". All other entries without the "/D" will add the VAN into the PNR FOP.
/ZF And /CXX	/ZF/CU2	Required if user wants system to add the VAN into the booking as a Travelport Aggregated Shopping (TAS) FOP	/ZF/C is fixed, followed by the two-character API Connected carrier code XX. System will confirm request to add TAS FOP, user will Tab and Enter to complete the process. Note that this is only relevant for API connected carriers.
/Free Text	/no extras	Optional	Any notes user wants to enter. These notes will be sent to the eNett Payments Platform and stored in a Custom User Reference Field - but will not be stored anywhere in the response or PNR.

The following table shows the History Remarks added to the PNR upon a successful VAN generation:

	CODE	DESCRIPTION
1	(1V) – @:5H@<TEXT> (1G) – NP.H** (1P) – 5.Z <TEXT>	History remarks.
2	ENETT VAN# ENETT VAN* (1P)	eNett VAN remark identifier literal
3	TRANSID xxxxx	Transaction ID literal, along with ID number (xxxxx) returned From eNett
4	DDMMM HH:MMZ	Date and time stamp from the eNett response
5	100.00USD S	VAN amount with decimal and currency code, along with literal "S" to indicate single use
6	LAST 4 DIGITS nnnn	Last four digits literal, along with the last four digits of the VAN number

Example of a VAN request and successful response from the Terminal Window:

```

>>VAN/269.00GBP
ENETT VAN: CA5123461795579080/D0214/S319/269.00GBP S
>

> VAN/269.00GBP

> 
ENETT VAN: CA5123461795579080/D0214/S319/269.00GBP S
>

```

Travelport Aggregated Shopping and VANs

You can add VANs as a Travelport Aggregated Shopping Form of Payment for API-connected carriers (low-cost carriers). This can be done from the Terminal window using the following command: VAN/50.00USD/**ZF/CXX**/Free text [XX is the carrier code]

Steps to enter a TAS FOP:

1. Enter VAN/50.00USD/ZF/CXX/Free Text trigger,
2. The response will be displayed; all you need to do is hit the Tab key to add the VAN as an FOP. >ADD AS TAS FOP
>ZF/CXX/CC/CA44443332221111/D0114/S123
3. After hitting the Tab key, if FOP is already present in the ZF line for the same carrier, it will be overwritten by system automatically when user adds a new FOP.

Requirements specific to ZF/CXX command:

1. The agency must be provisioned to use TAS. If the agency's PCC is not provisioned for TAS, an error will be returned to the user.
2. A booking for the carrier indicated by CXX must already exist in the booking. If this is not the case, the following error will display: TASERR173-FUNCTION NOT VALID FOR SELECTED CARRIER

VAN amounts and tolerances (Single-Use VANs only)

eNett VAN tolerances can be adjusted through the eNett Payments Platform at www.enett.com. The default tolerance is set to 10% for the single-use VANs requested from the Smartpoint integration.

If the VAN amount is \$100 and the tolerance is set to 10% (\$10), the account balance will be reduced by \$110 when the VAN is issued. If the merchant/supplier charges \$102 to the VAN, \$8 will be posted back to the funding account.

When requesting a VAN that will be used in a foreign currency, (e.g. a VAN issued and funded in one currency but used to process transactions in another currency) a tolerance should be applied to factor in any currency conversion changes.

If a single-use VAN is requested without a tolerance and the amount does not exactly match the converted currency rate processed at the Point of Sale (POS), then the VAN will fail with an Invalid Amount error message.

Retrieving Issued VAN details

You can request the previously generated VAN using the VAN Transaction ID in the commands below:

VAN trigger Parameter	Example	Required/optional	Values
VAN	VAN	Required	Fixed
/TIDxxxxx	/TID53108	Required	Transaction ID from previously generated VAN. (User can get the Transaction ID for previously generated VAN from the PNR History remarks)

Amending a VAN

Once a VAN has been requested, the VAN can be amended up until the time of authorization. For single-use VANs that have been authorized, only the client reference fields can be amended. All amendments can be done through the eNett Payments Platform.

A VAN may be cancelled by the user provided they have the appropriate level of permission and the VAN status is “Issued”. Cancellations are performed via the eNett Payments Platform.

Client Support

If you experience any difficulties, please contact your local eNett International client Support Centre by emailing service@enett.com.